Figure 1.0: Javascript error caused by Internet Explorer 11

Due to the inherent design of Microsoft Internet Explorer 11 (IE11), users using this internet browser will experience "JavaScript "errors (figure 1.0) which prevent APCS3 Pass Application from functioning properly .

This issue can be resolved by adding APCS3 website as a "Trusted Site" in IE11, please refer to instructions below for steps.

Step 1: Open "Tools" menu by clicking on "gear" icon located at top right hand corner of internet Explorer
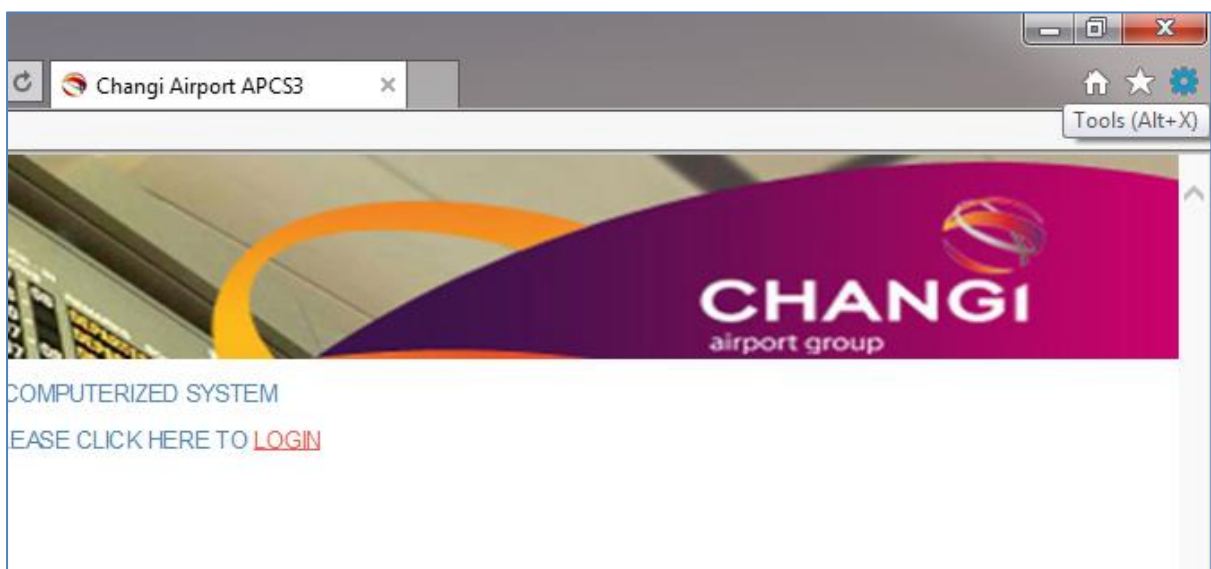

Figure 1.1: Open "Tools" menu within IE11

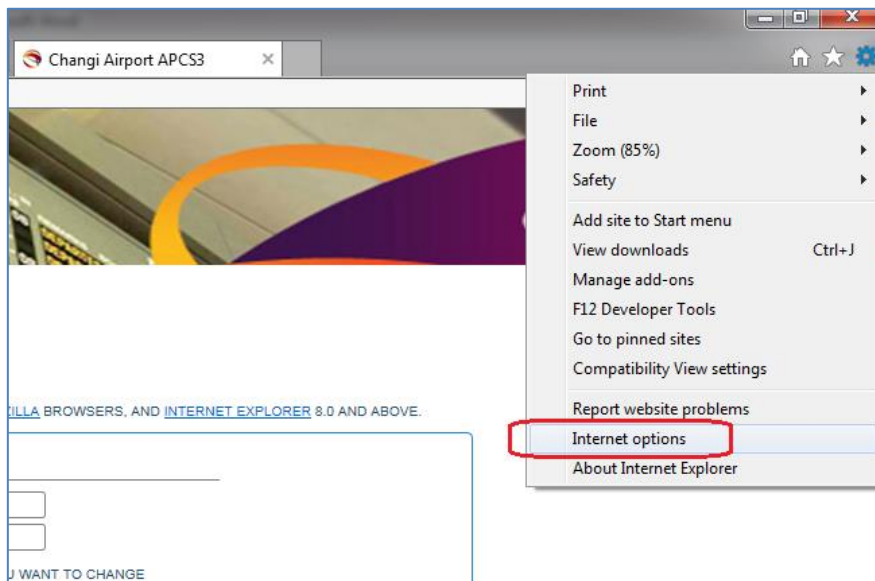**Step 2: Click on "Internet options".**

Figure 1.2: Select "Internet options"

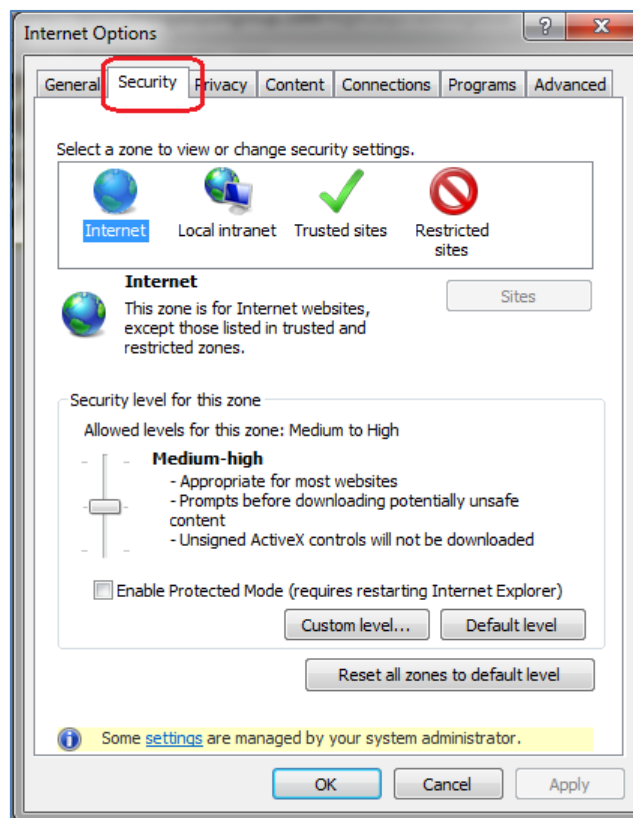**Step 3: Select "Security" tab.**

Figure 1.3: Select "Internet options"

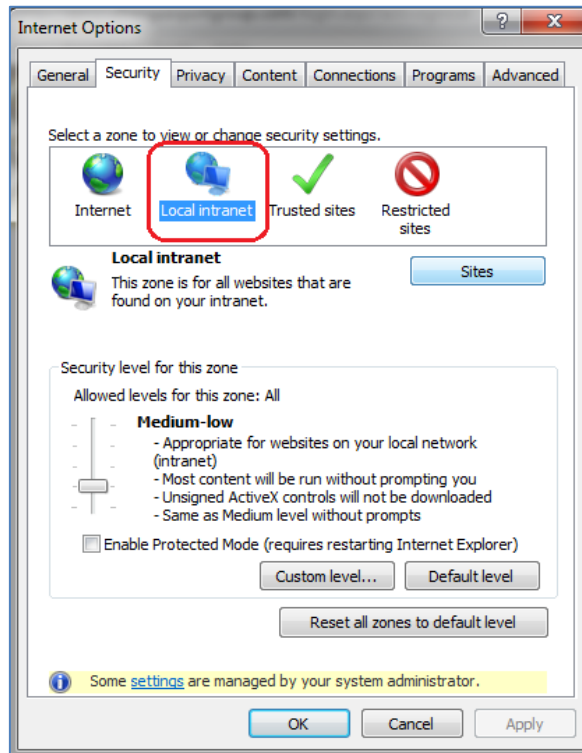**Step 4: Click on "Local Intranet" icon.**

Figure 1.3: Select "Internet options"
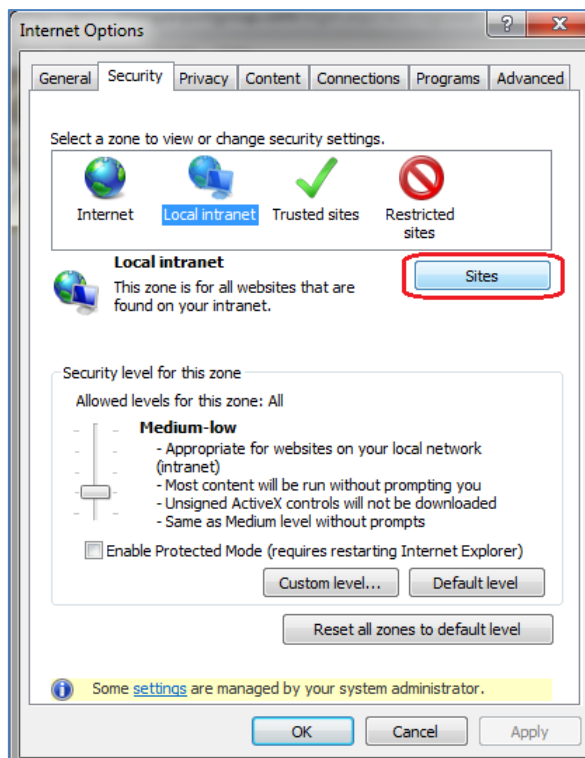
Step 5: Click on "Sites" button.

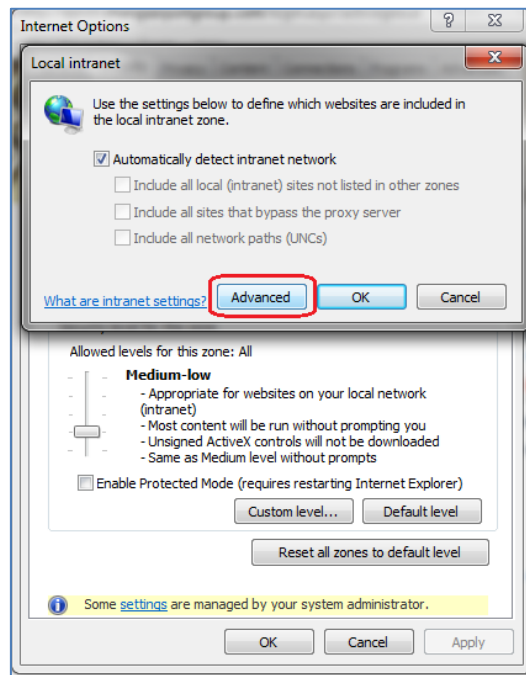*Figure 1.4: Open "Sites" menu.*

Step 5: Click on "Advanced" button.

Figure 1.5: Open "Advanced" menu.
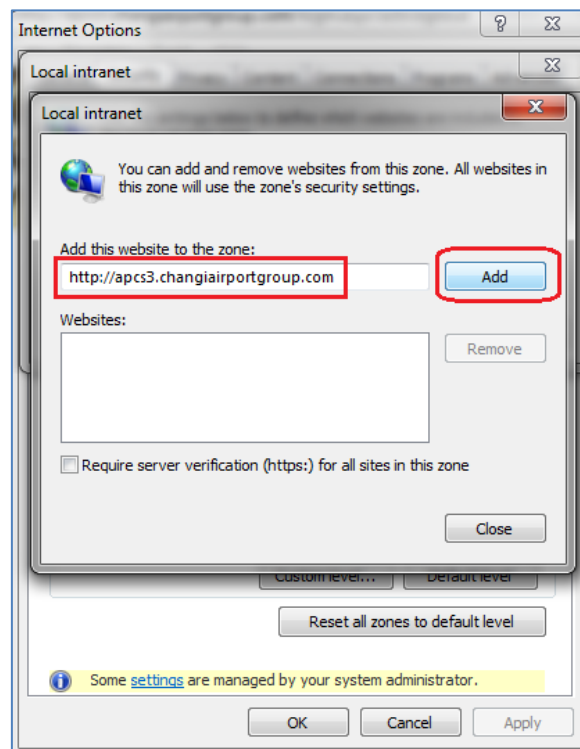
Step 5: Add URL of APCS3 Pass Application website (http://apcs3.changiairportgroup.com) and then click on "Add" button.

Figure 1.6: Add http://apcs3.changiairportgroup.com as a trusted site

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Step 6: URL of APCS3 Pass Application be added to "Websites" after clicking on "Add" button, click on "Close" to save and exit.
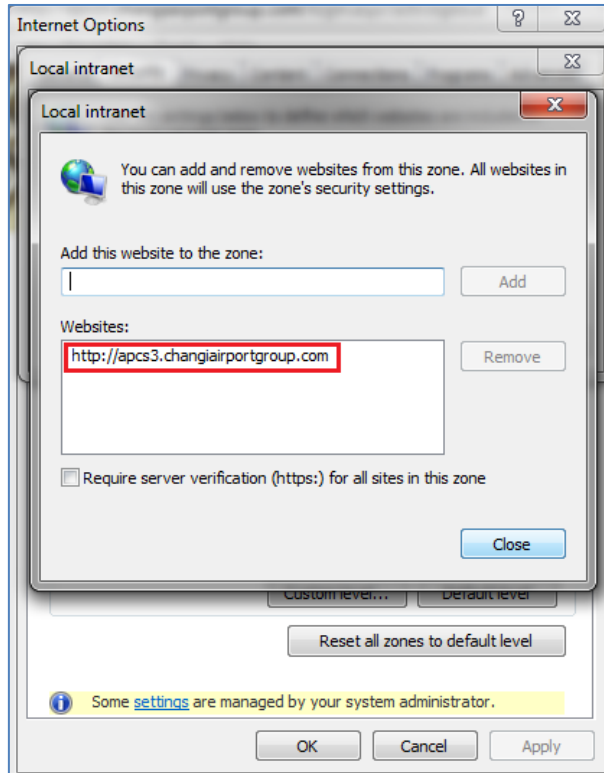

Figure 1.7: http://apcs3.changiairportgroup.com added as a trusted site

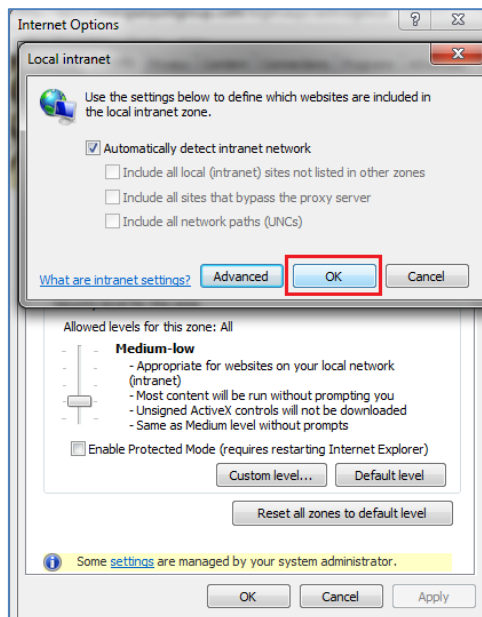**Step 7: Click on "OK" to save and exit.**

Figure 1.8: Save settings and exit
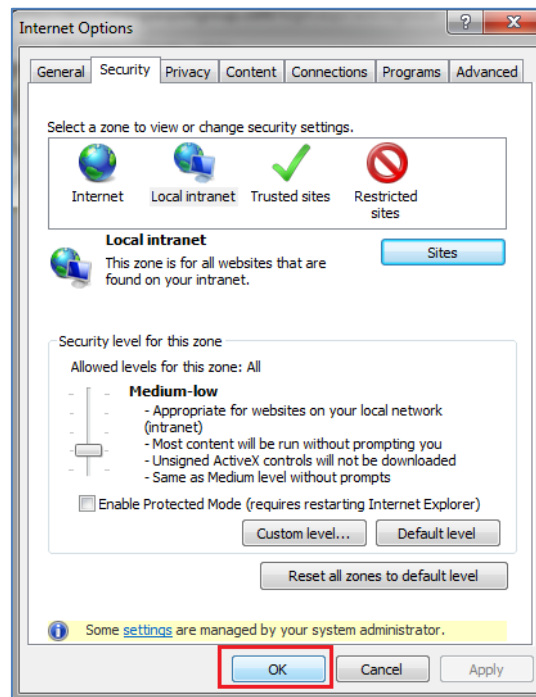
Step 8: Click on "OK" to save and exit.

Figure 1.9: Save settings and exit

Step 9: Restart Internet Explorer 11 (IE11) by closing and relaunching it.

*** Please do not skip this step. ***

Step 9: Navigate to APCS3U Pass Application login page and login with user credentials, Javascript errors will no longer appear and APCS3U Pass Application will now function properly.
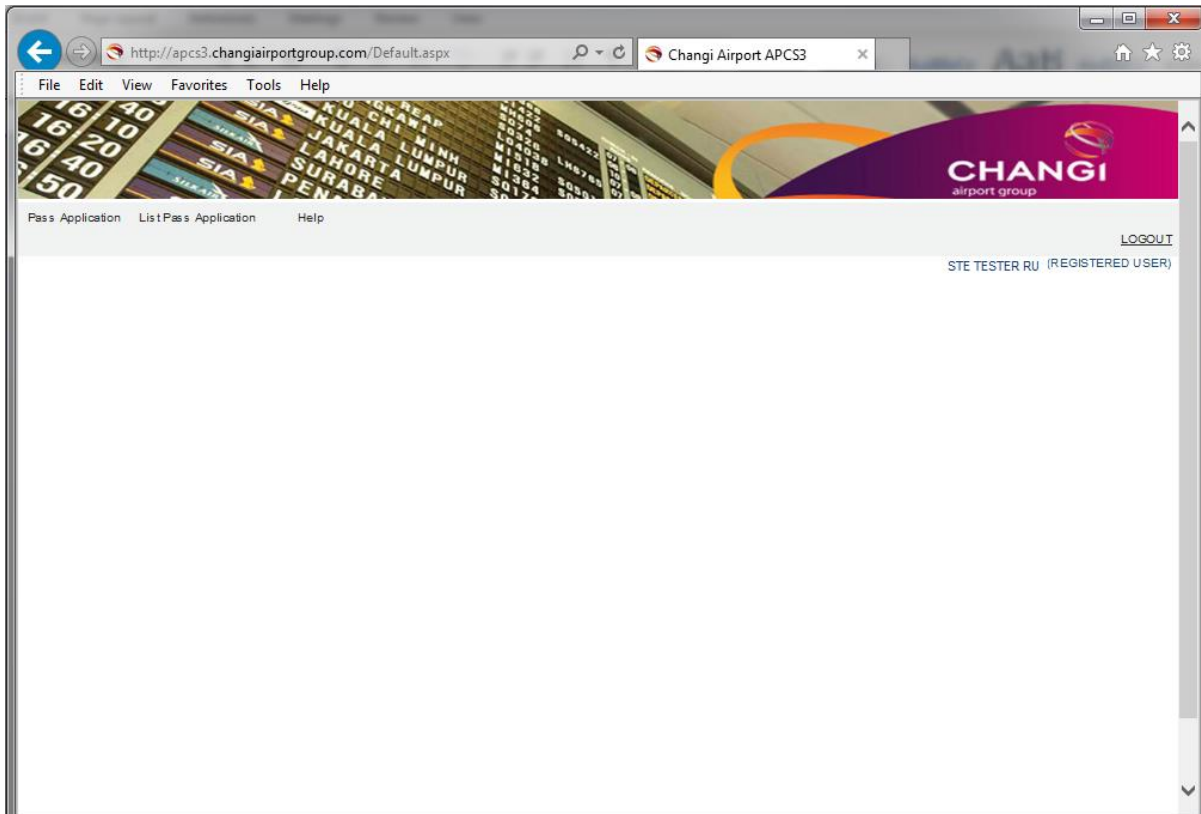

Figure 2.0: APCS3 Pass Application System functioning properly without Javascript errors

***** END *****